



the brain injury association
preston and chorley

CLAIMING ATTENDANCE ALLOWANCE

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Attendance Allowance is a benefit for those who have had an illness or condition for six months and are likely to have this for a further nine months. Unless claiming under special rules (have a terminal illness and unlikely to live beyond 6 months).

Attendance Allowance helps with extra costs if you have a disability severe enough that you need someone to help look after you.

Rates of Attendance Allowance 2019

It's paid at 2 different rates (lower and higher rate) and how much you get depends on the level of care that you need because of your disability.

- Lower rate £59.70 per week.
- Higher rate £89.15 per week.(as at November 2020)

Eligibility

You can get Attendance Allowance if you are physically or mentally disabled and age 65 or over. It does not cover mobility needs.

Health conditions

you have a physical disability (including sensory disability, for example blindness), a mental disability (including learning difficulties), or both

your disability is severe enough for you to need help caring for yourself or someone to supervise you, for your own or someone else's safety.

*Attendance Allowance is not means-tested: what you earn or how much you have in savings will not affect what you get.

If you're in a care home or hospital

You cannot usually get Attendance Allowance if you live in a care home and your care is paid for by your local authority. You can still claim Attendance Allowance if you pay for all your care home costs yourself. If you are in hospital you can submit a claim, but it will not be paid until you are discharged from hospital.

Headway Preston and Chorley
Heartbeat Centre, Preston, PR1 6PA
Tel: 07557123493
W: www.headwayprestonandchorley.org.uk
E: services@headwayprestonandchorley.org.uk
Charity Number: 1144388



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Assessment

You might get a letter saying you need to attend an assessment to check your eligibility. The letter will explain why and where you must go.

At the assessment, you'll be asked for identification. You can use a passport or any 3 of the following:

- birth certificate
- a full driving licence
- life assurance policy
- bank statements

Attendance Allowance how to claim:

Use the Attendance Allowance claim form to apply by post. The form comes with notes telling you how to fill it in. To download the form go to

<https://www.gov.uk/government/publications/attendance-allowance-claim-form> or contact the helpline below:

Send the completed form to:

Attendance Allowance Unit
Mail Handling Site A
Wolverhampton
WV98 2AD

Call the Attendance Allowance helpline to ask for:

a copy of the form

alternative formats, such as braille, large print or audio CD.

Remember:

- Always keep a copy of your claim
- Send copies of reports and information about your health conditions.

Attendance Allowance helpline:

Telephone: 0800 731 0122

Textphone: 0800 731 0317

Monday to Friday, 8am to 6pm

Contact Headway Preston and Chorley 01772 791460

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