



# FACTSHEET

## PERSONAL INDEPENDENCE PAYMENT

### **Claiming Personal Independence Payment**

Personal Independence Payment (PIP) is a benefit for those who have had an illness or condition for three months or more and are likely to have this for a further nine months.

#### **Eligibility:**

You must be aged 16 to 64 and have a health condition or disability where you:

- Have had difficulties with daily living or getting around (or both) for three months.
- Expect these difficulties to continue for at least nine months (unless you are terminally ill with less than six months to live) then you can claim under the "special rules".

#### **PIP New Claims:**

The start of the claim is a telephone call on: **0800 917 2222** (Monday to Friday 08.00 am – 6.00 pm)

You will need to have the following information to hand whilst making the telephone call:

- Your contact details, for example your telephone number
- Your date of birth
- Your national insurance number (This can be found on benefit letters, wage slips etc.)
- Your bank or building society account number and sort code
- Your doctor or health workers name, address and telephone number
- Dates and addresses of anytime you have spent abroad (longer than four weeks), in hospital or in a care home

#### **Note:**

If you are making the claim on behalf of someone else, the person who the claim is for has to be present during the telephone call as they have to agree to the declaration and statements given by the PIP team. If they are unable to do this, you can call the number above and ask them to post out the initial application form. Once this form is received, it then has to be sent back to the following address:

Headway Preston and Chorley  
Heartbeat Centre, Preston, PR1 6PA  
01772 791 460/07557123493  
W: [www.headwayprestonandchorley.org.uk](http://www.headwayprestonandchorley.org.uk)  
E: [services@headwayprestonandchorley.org.uk](mailto:services@headwayprestonandchorley.org.uk)  
Charity Number: 1144388



Personal Independence Payment New Claims  
Post Handling Site B  
Wolverhampton  
WV99 1AH

**What happens next?**

Once the telephone call is complete, you will then be sent a 'How your disability affects you' form (PIP2) which you will need to complete and return to the DWP.

**What you will get:**

- Daily living part – Lower Rate £58.70 or Higher Rate £87.65
- Mobility Part – Lower Rate £23.20 or Higher Rate £61.20

This is the weekly rate and would be paid to you every four weeks.

**Medical Assessment:**

The DWP may also require you to attend a medical assessment after you have submitted the PIP2 form. The contact number for the medical assessment provider: Atos 0300 3300 120

PIP enquiry line for claims that have already been made: **0800 121 4433**

**Contact Headway Preston and Chorley 01772 791460**

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